Responsible for overall management of RC

RC1

Coordinates media visits with the RC management staff

RC2

Point of contact for external agencies

RC3

Proactively ensures safety of RC for evacuees & responders

Directs evacuees to appropriate service area according to their needs

RC5

Registers evacuees

RC6

Interviews evacuees to determine immediate needs for food, clothing, lodging, etc.

RC7

Takes inquiries about the safety and whereabouts of evacuees

Distributes on-site goods such as comfort foods

RC9

Works with provincial/ territorial children's services office for the care & release of children not accompanied by their parents RC10

Provides translators

RC11

Provides care for domestic pets while their owners are receiving RC services

Provides safe leisure activities for evacuees in the RC

RC13

Organizes
transportation for
evacuees from the RC
to a place of lodging

RC14

Attempts to reunite families

RC15

Makes referrals to appropriate health care facilities when needed

Provides emotional support for evacuees and responders

RC17

Provides assistance to the elderly

RC18

Oversees distribution of Situation Reports

RC19

Ensures forms are archived

Develops an advance plan for RC response

RC21

Ensures RC kit is ready for deployment to next event

RC22

Assists evacuees with transition from immediate emergency period to recovery

RC23

Tracks equipment for use by ESS responders

Receives solicited donated goods for evacuees

RC25

Ensures security of individuals at RC

RC26

Manages walk-in volunteers

RC27

Ensures food & water for ESS responders are available at the RC

Accompanies visitors within the RC if Meeter and Greeter is not available

RC29

Ensures cleanliness of the RC

RC30

Ensures data entry is available

RC31

Provides parking lot traffic control for the RC

Gets information out of the RC by internet

RC33

Provides technical support for responders working in the RC

RC34

Oversees the installation of computers for the RC

RC35

Keeps travel claims for ESS responders

Oversees claims for personal injuries at the RC

RC37

Oversees procurement of new supplies

RC38

Responsible for the safety of its responders

RC39

Ensures all required functions are activated and carried out

Ensure RC receives complete & accurate information

RC41

Coordinates public meetings and media releases approved by the EOC

RC42

Gathers & disseminates information

RC43

Implements worker care measures

Welcomes evacuees into the RC

RC45

Provides referrals to community suppliers for assistance

RC46

Provides activities for children while their parents are receiving services in the RC

RC47

Provides first aid to evacuees and responders in accordance to their level of training

Records Information on Statistics Record

RC49

Reviews all available information to anticipate RC future needs

RC50

Creates a demobilization plan for the closing of the RC

RC51

Contacts existing suppliers to confirm availability to provide needed goods & services

Forwards unsolicited donations as per EOC direction

RC53

Ensures that comfort foods for evacuees are available

RC54

Transports paper & other small items within the RC

RC55

Ensures RC has needed furniture