SEARCH & RESCUE COURSE CALENDAR 2024-2025







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EMERGENCY MANAGEMENT DIVISION



Ministry of Emergency Management and Climate Readiness



Emergency Management Division School of Public Safety

Justice Institute of British Columbia 715 McBride Boulevard New Westminster, BC V3L 5T4

E-mail: emergency@jibc.ca

Website: www.jibc.ca/emergency

Search and Rescue Program

Phone: (604) 528-5786

Toll-Free: 1-888-898-5422

Email: sar@jibc.ca

Website: www.jibc.ca/sar

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About the Justice Institute of British Columbia

The Justice Institute of British Columbia (JIBC) is Canada's leading public safety educator with a mission to develop dynamic justice and public safety professionals through its exceptional applied education, training, and research. JIBC offers internationally recognized education that leads to certificates, diplomas, bachelor's degrees, and graduate certificates; exceptional continuing education for work and career-related learning and development; and customized contract training to government agencies and private organizations worldwide. Our education contributes to safer communities and a more just society by providing professionals with the knowledge, skills, and abilities to excel at every stage of their careers.

For more than 25 years, JIBC's Emergency Management Division (EMD), within the School of Public Safety, has been educating participants, organizations, and communities on how to prepare for, mitigate, respond to, and recover from emergencies and disasters. We provide bachelor, diploma, and certificate programs in various areas of emergency management, as well as specialized training for government, industry, and not-for-profit sectors.

Search and Rescue Training Partners

Ministry of Emergency Management and Climate Readiness (EMCR).



EMD works collaboratively with various partners, including the

Ministry of Emergency Management and Climate Readiness, and the Royal Canadian Mounted Police, to provide specialized Search and Rescue (SAR) training for provincially sanctioned volunteer groups and members from across British Columbia.

The Ministry of Emergency Management and Climate Readiness (EMCR) is the province's coordinating agency for all emergency management activities, including planning, training, testing, and exercising. EMCR works in collaboration with local governments, First Nations, federal partners, industry, non-government organizations, and volunteers. EMCR supports approximately 3,000 registered SAR volunteers and their groups, throughout the province. When deployed, these volunteers may assist police in searching for lost persons or in accessing and transporting injured individuals when specialized skills and equipment are required.

Royal Canadian Mounted Police

The responsibility for missing persons in British Columbia falls under the police of the jurisdiction. For most of British Columbia, this is the Royal Canadian Mounted Police (RCMP), for others this is the municipal policing organization. The RCMP support SAR training in the province and enlists GSAR volunteers in support of British Columbians.





SAR Course Overview

COURSES	PRE-	PRACTICAL EXPERIENCE/	COURSE COMMITMENT
	REQUISITES	TRAINING	
EMRG-1700 to 1706	None	Member in training with a	5 courses delivered by SAR
Ground Search &		registered BC SAR group.	group and 1 online course.
Rescue Program			Approximately 97 hours.
EMRG-1660	GSAR Program		2 days in classroom.
Public Safety Lifeline			
Leadership			
EMRG-1712	GSAR Program	2 or more years of experience	Online pre-work and 2 virtual
Ground Search and	and EMRG-1660	as a GSAR volunteer	sessions followed by 2.5 field
Rescue Team Leader		recommended.	days.
EMRG-1735	GSAR Program	Interest in future rope rescue	7 hours self-directed, online.
SAR Rope Rescue		tasks or training.	
Awareness		_	
EMRG-1736	EMRG-1735	Member of GSAR group with an	Online pre-work followed by
SAR Rope Rescue		EMCR-recognized rope rescue	2 weekends, each 2.5 field-days.
Tech 1		team, minimum of 10 hrs of	Team practice is expected in
		rope practice.	between weekends.
EMRG-1738	EMRG-1736 or	Member of an EMCR-recognized	Online pre-work followed by
SAR Rope Rescue	equivalent or	rope rescue team, competent	2 weekends, each 2.5 field-days.
Tech 2 Fundamentals	EMRG-1734	with DCTTRS rope systems,	Team practice is expected in
		practice with over edge skills.	between weekends.
EMRG-1740	EMRG-1660 and	Active Rope Rescue Team	Online pre-work and 2 virtual
SAR Rope Rescue	EMRG-1738 or	member with high-level skills	sessions followed by 4 field
Team Leader	equivalent	with DCTTRS rope system.	days.
EMRG-1751	GSAR Program	Able to travel 10km, 800m	Online pre-work followed by
Organized Avalanche	and EMRG-1750	elevation in backcountry	2.5 field days.
Response Team	or AST1	conditions on skis/snowshoes or	,
Member		snowmobile.	
EMRG-1752	EMRG-1751	Able to travel 10km, 800m	4 field days.
Organized Avalanche		elevation in backcountry	,
Response Team		conditions on skis/snowshoes or	
Leader		snowmobile.	
EMRG-1783	GSAR Program	Minimum 3 years of task	Online pre-work followed by
SAR Management	and ICS-200	experience, EMRG-1712 GSARTL	4 classroom days.
Level 1		recommended.	-
EMRG-1784	EMRG-1783	Previous SAR management	Online pre-work followed by
SAR Management		experience on multi-operational	3 classroom days.
Level 2		period operations.	
EMRG-1790	GSAR Program	Minimum 2 years of task	2 days in classroom.
GSAR Train-the-		experience, EMRG-1712 GSARTL	
Trainer		recommended, experience as	
		instructor or facilitator.	



Ground Search and Rescue Program

The Ground Search and Rescue (GSAR) program will provide GSAR Members-in-Training with an understanding of the "big picture" structure and responsibilities for GSAR in BC. The program consists of seven courses that are delivered online or by local GSAR Groups. Courses will teach an awareness of search and rescue practices and support the development of critical skills required for participating in various types of operations.

Prerequisites

An active member of an EMCR recognized SAR group.

Suitable Candidate

Any member-in-training (MiT) of one of BC's recognized SAR groups. For more information about joining a SAR team and the requirements, contact your local SAR team directly.

Course Delivery and Commitment

This program is facilitated by GSAR instructors in local SAR Groups. GSAR instructors have strong field ground search and rescue experience and have completed EMRG-1790 Ground Search & Rescue Train-the-Trainer.

COURSE NAME	HOURS		
ONLINE/SELF-STUDY COURSES			
EMRG-1703 Introduction to Search & Rescue in British Columbia Note: This course is available to anyone interested in SAR in BC. Self-register at: https://www.jibc.ca/course/introduction-search-rescue-british-columbia	7		
EMRG-1200 Incident Command System Level 100 Note: This course will be administered by your GSAR Instructor in the form of a self-study manual.	7		
TRAINING DELIVERED BY GSAR INSTRUCTOR			
EMRG-1701 GSAR Volunteer Orientation and Safety Guidelines	12		
EMRG-1702 Introduction to Search Management	9		
EMRG-1704 Ground Search and Rescue Skills	16		
EMRG-1705 Navigation Skills	25		
EMRG-1706 Wilderness Survival for Ground Search and Rescue	21		



EMRG-1712 Ground Search and Rescue Team Leader

This course provides trained GSAR volunteers with the knowledge and team leadership skills necessary to safely and effectively plan, organise, lead, supervise and execute a ground search and rescue team assignment. The course focuses on situational leadership skills, provincial operating and safety guidelines, reporting and documentation requirements, team briefings/debriefings, advanced search and rescue tactics and the specifics of leading a search and rescue operation. This course includes both online and field activities to develop knowledge and assess skills.

Prerequisites

- Ground Search and Rescue Program
- EMRG-1660

Suitable Candidate

Active GSAR volunteers who are interested in taking on a leadership role and have strong knowledge of all GSAR skills (including map and compass skills). It is recommended participants have 2-3 years of experience or a minimum of 10 field operations in search and/or rescue (including mutual aid).

Candidates are encouraged to take the BCSARA RADeMS training.

Course Delivery and Assessment

This is a hybrid course that requires online readings, mandatory virtual classroom sessions and course work that must be completed prior to the in-person classroom and field activities. The in-person portion is 2.5 days and generally runs Friday evening (classroom and field) and all-day Saturday and Sunday (in the field). To successfully complete the course, participants are expected to:

- Complete the required pre-work which includes online readings and a quiz (approximately 10 hours).
- Attend and participate in both virtual classroom sessions (60 minutes each and 90 minutes).
- Recommended: Complete the peer assessment/practice leading up to the in-person weekend.
- Full attendance at the applied in-person component with a passing grade.



EMRG-1735 SAR Rope Rescue Awareness

Search and Rescue Rope Rescue Awareness is the first of several provincial training courses designed to prepare GSAR volunteers to perform rope rescue operations in wildland situations. This course follows the EMCR established curriculum as outlined in the EMCR SAR Rope Rescue Manual Section 1: Rope Rescue Awareness and covers introductory rope rescue topics that aim to increase the awareness of new rope rescue personnel. This online course will review introductory aspects of the wildland rope rescue structure, system and organization in British Columbia as well topics such as core principles, roles and responsibilities, planning considerations, site assessments, and equipment considerations.

This course provides an awareness of the wildland rope rescue structure, responsibilities and general practices which will enhance safety and prepare personnel for higher level rope rescue training, based on the EMCR provincial training standard.

Prerequisites

Ground Search and Rescue Program

Suitable Candidate

Active GSAR volunteers who have participated in GSAR tasks with an interest in volunteering with the local rope rescue team.

Course Delivery and Commitment

This course is delivered entirely online, and is available for self-registration at https://www.jibc.ca/course/search-and-rescue-rope-rescue-awareness

This online course must be completed in 4 weeks and will take 3 to 7 hours.



EMRG-1736 SAR Rope Rescue Technician 1

Search and Rescue Rope Rescue Technician 1 is the second of several provincial training courses designed to prepare GSAR volunteers to perform rope rescue operations in wildland situations. This course follows the EMCR established curriculum as outlined in EMCR SAR Rope Rescue Manual Section 2: Rope Rescue Technician 1. The course will review the basic physics of Force Limiting Systems, selection of anchors, building and operating Dual Capability Two Tensioned Rope (DCTTR) Systems, edge management and subject packaging. Through demonstration, self-study and hands-on practice, participants will be equipped to help build, operate and participate in DCTTRS and rope rescue, under the direction of a Rope Rescue Team Leader. This course will prepare EMCR SAR volunteers to participate in rope rescue as a team member.

SAR Groups with advanced rope skills and comprehensive in-house instruction can apply for a self-funded "evaluation only" weekend (EMRG- 1737). No instruction will be provided, and a minimum number of registrants is required. Contact sar@jibc.ca for details.

Prerequisites

- Active member of an EMCR-recognized rope rescue group
- EMRG-1735

Suitable Candidate

Active GSAR volunteers with an interest in rope rescue who have completed a minimum of 10 hours of practical time with an EMCR-recognized rope rescue group.

Participants must be recommended by their Rope Rescue Team Leader who has verified their training log and potential for success.

Course Delivery and Assessment

This course runs over 2 weekends (Friday – Sunday), with 4 weeks for practice in between the teaching and assessment weekends. To successfully complete the course, participants are expected to:

- Complete pre-course reading, study, and pass the online quiz during the four weeks prior to the first training weekend.
- Participate in in-person training weekend Friday evening, and all-day Saturday and Sunday.
 Approximately 18 hours.
- Complete a recommended minimum of 16 hours of team training/practice between course weekends.
- Pass an online guiz prior to the second course weekend.
- Full attendance at the applied in-person component of the course with a passing grade.



EMRG-1738 SAR Rope Rescue Technician 2 Fundamentals

Search and Rescue Rope Rescue Tech 2 Fundamentals is the third of several provincial training courses designed to prepare GSAR volunteers to perform rope rescue operations in wildland situations. This course follows selected sections from the EMCR established curriculum as outlined in EMCR SAR Rope Rescue Manual Section 3: Rope Rescue Technician 2. The course will include rappelling and ascending to access the rescue site, knot passes, high-angle stretcher handling and pick-off techniques. Through self-study, demonstration and hands-on practice, students will be equipped to participate in a wildland rope rescue over the edge.

Prerequisites

- Active member of an EMCR-recognized rope rescue group
- EMRG-1736 OR EMRG-1737 OR Wildland Rope Rescue Tech 1 from an approved EMCR Rope Rescue Training Provider

Suitable Candidate

Active Rope Rescue Team members who have demonstrated competency with the DCTTRS rope system, have practiced ascending, descending, stretcher handling, and pick-offs with their team, and have maintained the required annual practice hours.

Participants must be recommended by their Rope Rescue Team Leader who has verified their training log and interest to perform over the edge activities.

Course Delivery and Assessment

This course runs over 2 weekends (Friday – Sunday), with 6 or more weeks between teaching weekend and assessment weekends to practice new skills. To successfully complete the course, participants are expected to:

- Complete pre-course practice with their team, required reading/study, and an online quiz in the four weeks leading up to the training weekend.
- Complete team training/practice between course weekends.
- Pass an online quiz prior to the second course weekend.
- Full attendance at the applied in-person component of the course with a passing grade.



EMRG-1740 SAR Rope Rescue Team Leader

This course provides experienced rope rescue team members with knowledge and skills to prepare for, manage, and lead a Dual Capability Two Tensioned Rope System (DCTTRS) rope rescue operation. The course focuses on pre-planning, team training, scene assessment/size-up, risk assessment and management, team organization and management, field application of rope systems, critical thinking, and leadership in DCTTRS rescue operations. This course includes both online and field activities to develop knowledge and assess skills.

Prerequisites

- Active member of an EMCR-recognized rope rescue group
- EMRG-1738 or 1739 OR Wildland Rope Rescue Tech 2 from an approved EMCR Rope Rescue Training Provider OR EMRG-1734 (DCTTRS Transition Workshop)
- EMRG-1660

Suitable Candidate

Active Rope Rescue Team members who have demonstrated a high-level technical skill with the DCTTRS rope system, demonstrated leadership potential, and maintained their annual practice hours. This an evaluation-only course. Participants are expected to demonstrate a high-level of proficiency in RRT1 and RRT2 skills and will be required to run a rope rescue scenario in the team leader role. Participants will need to obtain their practice as a team leader in their local SAR group before attending this course.

Participants must be recommended by their Rope Rescue Team Leader or Training Officer who has verified their training logs and ability to perform the skills of a rope rescue team leader.

Candidates are encouraged to take the BCSARA RADeMS training.

Course Delivery and Assessment

This is a hybrid course that requires online readings, mandatory virtual classroom sessions, and work that must be completed prior to the in-person classroom and field activities. The in-person portion is four days and generally runs all-day Thursday (classroom) and all-day Friday, Saturday and Sunday (in the field). To successfully complete the course, participants are expected to:

- Complete pre-course practice of RRT1 and RRT2 skills with their team.
- Complete the required reading/study, including applicable policy and procedure.
- Complete an online quiz and case study review in the four weeks leading up to the training weekend.
- Prepare a mini-lesson on selected Rope Rescue Technician skills.
- Full attendance at the applied in-person component of the course with a passing grade.



EMRG-1751 Organized Avalanche Response Team Member

The Organized Avalanche Response Team Member course provides participants with the skills necessary to safely respond to avalanche incidents as part of an inter-agency team in potentially unstable terrain. This blended course is delivered via online introductory modules followed by a face-to-face classroom and field portion. The focus of the course is on organized avalanche search and rescue techniques such as wanding, probing, searching and shoveling. The course also touches on aspects of higher ICS functions in OAR operations, group safety measures, specialized equipment used in avalanche response and on post-rescue duties. The course is intended for GSAR volunteers who will respond in potentially unstable terrain.

Prerequisites

- Ground Search and Rescue Program
- EMRG-1750 OR Avalanche Canada Avalanche Skills Training Level 1 (AST 1)
 - Note: A copy of your AST 1 certificate must be provided with your application

Suitable Candidate

Active GSAR volunteers comfortable in backcountry winter conditions who are interested in supporting avalanche related tasks. Participants must be able to travel 10km, 800m elevation in backcountry conditions on skis/snowshoes or snowmobile (mode of transport will be specified for each course).

Applicants must be recommended by their Training Officer to be accepted into this course.

Course Delivery and Assessment

This is a hybrid course that requires online readings and work that must be completed prior to the in-person classroom and field activities. Classroom hours are generally Friday evening (classroom) and all-day Saturday and Sunday (in the field). To successfully complete the course, participants are expected to:

- Complete the required reading/study, including pre-field learning module.
- Complete a pre-field online guiz and final exam in the four weeks leading up to in-person weekend.
- Full attendance at the applied in-person component of the course with a passing grade.
- Pass the final exam.



EMRG-1752 Organized Avalanche Response Team Leader

This course provides participants with the skills necessary to work effectively and safely as a team leader during an organized rescue in avalanche terrain. The course focuses on go-no-go decision-making criteria, different aspects of communications with team, base and other outside resources involved, ongoing collection of weather data and the use of hasty pits and stability analysis. Navigation in mountainous terrain and varying weather conditions including route finding, route flagging and track setting are also discussed. Participants are exposed and assessed on their leadership skills and ability to respond safely and effectively as a team leader in mock scenarios. The 4-day course, one quarter classroom based and three quarters in the field, is demanding and intended for Search and Rescue volunteers who will be acting in a leadership capacity.

Prerequisites

• EMRG-1751

Suitable Candidate

GSAR volunteers with significant winter experience who have participated in avalanche related tasks and are interested in a leadership role on their winter response team. Strong map and compass skills and radio communication skills are required.

Participants must be experienced in backcountry winter travel. Participants must be able to travel 10km, 800m elevation in backcountry conditions on skis/snowshoes or snowmobile (mode of transport will be specified for each course).

Participants will need to use their own gear and vehicles during the course.

Applicants must be recommended by their Training Officer to be accepted into this course.

Course Delivery and Assessment

This is a 4-day course that runs all day Thursday, Friday, Saturday, and Sunday (field and classroom). To successfully complete the course, participants are expected to:

- Pass the final exam
- Full attendance of the course with a passing grade



EMRG-1783 Search and Rescue Management Level 1

Learn how to safely and effectively manage the most common search and rescue operations in British Columbia. As an experienced Search and Rescue responder, gain the knowledge and skills necessary to fill the SAR Manager's position during a basic search and/or rescue operation. The course focuses on the skills necessary to fulfill the SAR Manager's responsibilities before, during, and after a basic, single operational period response as well as the structures and resources in place to support this role. Topics covered include leadership and management skills, preplans, risk assessment, and the specifics of managing a search and rescue operation. Given an opportunity to integrate the knowledge through practice exercises, participants will gain the confidence to use their newly acquired skills to effectively manage basic search and/or rescue operations.

Prerequisites

- Ground Search and Rescue Program
- EMRG-1220 or ICS-200 from a recognized service provider
 - Note: if ICS-200 hasn't been previously obtained, participants will receive an invititation to complete ICS-200 online prior to attending the EMRG 1783 SAR Management Level 1 course
- Recommended: EMRG-1712

Suitable Candidates

GSAR members with significant Team Leader experience in operations of varied complexity and a strong understanding of the GSAR safety program, Provincial Operating Guidelines (POGs), and Incident Command System (ICS). It is recommended participants have 2-3 years of experience or a minimum of 10 field operations in search and/or rescue (including mutual aid). It is also strongly recommended that candidates have completed EMRG-1712 (GSARTL).

Applicants must be recommended by their training officer or member of the management team of their SAR group who has verified their experience operating as a member of an incident command team and endorses their ability to perform the duties of a SAR Manager.

Note: Applicants for this course are reviewed by the EMCR BCSARA JIBC Joint Training Committee.

Course Delivery and Assessment

This is a 4-day course that runs Thursday to Sunday in classroom. If participants have not previously completed ICS-200, they will be enrolled in an online delivery prior to the in-person portion of this course. To successfully complete the course, participants are expected to:

- Complete the required pre-work which includes online readings and pass the online quiz. Pre-work is available 1 month before the in-person training.
- Fully participate and pass the table-top scenario evaluation.
- Pass the final exam (completed online after the in-person training).



EMRG-1784 Search and Rescue Management Level 2

Participants will build on their knowledge of search and rescue response, applying management strategies in more complex and complicated search and rescue situations. The course continues from the topics addressed in EMRG-1783 and provides more in-depth coverage on such areas as search and rescue management processes, search theory, logistics, command structures and communications.

This course will prepare experienced SAR managers for more complex management roles and responsibilities in extended and large-scale search and rescue responses.

Prerequisites

EMRG 1783

Course Delivery and Commitment

This 2.5-day course generally runs Friday evening and all-day Saturday and Sunday (includes field and classroom components). This is course requires online readings and coursework that must be completed prior to the inperson classroom and field activities.



EMRG-1790 Ground Search and Rescue Train the Trainer

This course is intended for inland and water search and rescue volunteers in BC who have completed the GSAR course and are active members of a SAR team. The course prepares these individuals to deliver the Ground Search and Rescue Program (formally EMRG-1700 Ground Search and Rescue) GSAR training program at the team level throughout the province. This course includes GSAR course lesson plans, classroom management, and provides an opportunity for the practical application of the skills learned. A review of adult learning principles and instructional techniques is also included during this course. Upon completion, participants will be able to facilitate the instruction of the GSAR course using learner centered approaches that incorporate research on how adults learn best.

This goal of this course is to train participants to effectively fulfill their role as a JIBC GSAR Instructor, using learner centered instructional techniques.

Prerequisites

Ground Search and Rescue Program

Suitable Candidate

This course is for experienced GSAR members who are interested in sharing their knowledge and mentoring MITs (Members in Training). GSAR Trainers should have good communication skills and experience facilitating courses in classroom environments. Upon completion of this course, participants will be registered with JIBC's online GSAR Instructor Portal that contains all lessons, assessments, and administrative documentation required to teach in the GSAR program.

Course Delivery and Commitment

This is a two-day course that generally runs Saturday and Sunday.

Participants will be expected to deliver short lessons in class.



EMRG-1660 Public Safety Lifeline Leadership

Leadership involves providing your team with a vision and direction and motivating them to commit their time and energy to achieving the team's goals. The purpose of this course is to introduce participants to the fundamental components of effective leadership. The focus is on leadership skills that can be applied to any Public Safety Lifeline Leadership role. Participants will learn to identify and/or demonstrate general leadership skills including conflict management, communication, giving and receiving feedback, motivation, problem solving, and decision making. Course coverage will include the components of successful meetings, briefings and debriefings – important skills for any GSAR team lead.

The purpose of this course is to provide skill-based training to better equip Public Safety Lifeline volunteers to fulfill their management or leadership roles.

Prerequisites

Ground Search and Rescue Program

Suitable Candidate

The course is intended for members of EMCR's GSAR community who have significant experience with their groups and who are in, or under consideration for, a management or leadership role. Candidates should be comfortable with the self-reflection required to assess their personal leadership style. This course is recommended and may be required for those who lead specialized teams (such as GSAR, Rope Rescue, OAR or Swiftwater).

Course Delivery and Assessment

This is a 2-day course (generally delivered all-day Saturday and all-day Sunday). To successfully complete the course, participants are expected to:

- Participate in the course activities
- Pass the quiz



Frequently Asked Questions

Where can I find the annual SAR training schedule?

Download or view a PDF of the current SAR Training Schedule online at www.jibc.ca/sar/schedule. The schedule is subject to change throughout the year, so we recommend checking the schedule regularly.

How do I apply for a course?

The course application form and deadlines can be found at www.jibc.ca/sar.

Who can apply to take a course?

JIBC Search and Rescue courses are open to active members of EMCR-recognized Search and Rescue groups within British Columbia. All applications must be approved by a Training Officer or SAR president and all course prerequisites must be completed at the time of applying.

How much does it cost to take the training?

There are no tuition or course fees for active GSAR members, as courses are funded by EMCR and the RCMP.

What is the difference between a regional course and a provincial course?

Regional courses are offered in a specific region and prioritize applicants within that region. Provincial courses are offered in a central location in the province and distribute seats equitably to all SAR groups who apply.

Who pays student travel costs?

Costs related to travel, accommodation, and meals for regional courses is the responsibility of the member and/or their SAR group. Participants may be eligible for cost reimbursement of expenses on provincial courses.

Can I apply for an out of region course?

Yes. Priority is given to in-region applicants, but in some cases, we accept qualified, out-of-region applicants.

Can I attend a course without the prerequisites?

No. Applications without the prerequisites will not be accepted until all prerequisites have been completed.

How do I view my training records with JIBC?

Individual training records can be viewed online and printed for your reference by visiting elearn.jibc.ca

How do I find out if I have been accepted into a course?

Participants will receive an email from sar@jibc.ca regarding the status of their application. Emails may be routed to Junk or Trash folders so be sure to mark sar@jibc.ca as a "safe sender."

How do I subscribe to the JIBC SAR Training Newsletter?

Subscribe to the JIBC SAR training newsletter by visiting http://www.jibc.ca/sar and clicking on the JIBC SAR Training Mailing List Subscription Form hyperlink.



Can my GSAR Groups request additional courses?

GSAR group should be in regular communication with their BCSARA Regional Director to share training needs with the BC SAR Joint Training Committee. GSAR groups may be able to arrange a contract delivery of some courses for their teams. Please contact sar@jibc.ca for more information.

How do I get more information about JIBC SAR Training?

Questions about the JIBC SAR Training Program can be sent to the following:

Phone: 1.604.528.5786

Toll-Free:1.888.898.5422

Email: sar@jibc.ca